

intacs™ certified ISO/IEC 15504 Competent Assessor

Q20610

5 days



Course Overview

Attendees will gain a detailed insight into ISO 15504 and the requirements with regard to assessing and improving process capability.

The course focuses on the higher capability levels of processes by providing detailed examples. Putting the requirements of the capability levels into practice is illustrated based on the participants' experience.

Furthermore, requirements concerning the tasks that have to be performed by a responsible assessor are analysed and practiced by means of exercises on the following topics:

- Planning and performing assessments
- Dealing with various requirements concerning the assessment team
- Ensuring that assessments are performed according to the standard.

The course's content is based on the reference model of ISO/IEC 15504, it provides extensive practical exercises and discussions on examples of the real assessment world.

Course Objectives

- intacs™ - the organisation that provides the worldwide standard and the scheme
- Deepening of knowledge about ISO/IEC 15504
- Process reference model of ISO/IEC 15504, part 5
- Tasks and responsibilities of competent assessors in the assessment process
- Cultural and social aspects of assessments
- Organisation of and dealing with typical situations during assessments

Who should attend?

The course is designed for future assessors and team members that are specialised in process assessment and improvement as well as for project managers interested in acquiring a basic understanding and capabilities with regard to process assessment and improvement and intending to obtain an international certification of their knowledge. This certification is required for the partaking as assessor in an official ISO/IEC 15504 assessment.

Prerequisites

Attendees must hold the qualification of intacs™ certified Provisional Assessor.

Related Certifications

This course prepares attendees to take the intacs™ certified ISO/IEC 15504 Comptent Assessor examination.

Further Information

After enrolling for the course, exercises are to be prepared before the course starts. The optional exam takes place at the last day of the course. The certification requires active participation in course work. The exam is executed by iSQI and a certification fee will be charged.

