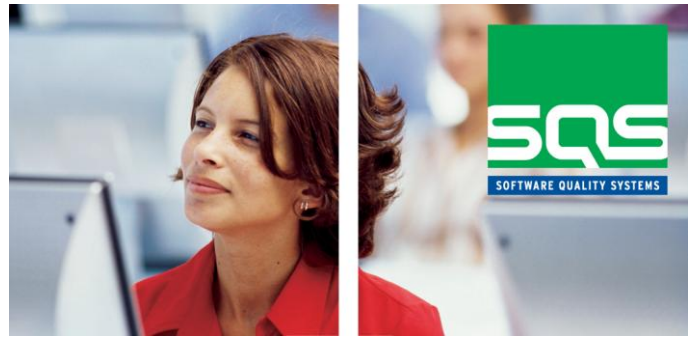


# intacs™ certified ISO/IEC 15504 Provisional Assessor

Q20600

5 days



## Course Overview

ISO/IEC 15504 represents the worldwide standard for assessing process capability and process improvement. Its systematic approach and the standard's framework provide the basis for all current approaches to improve the performance of software- and system development processes.

The basic principles of process improvement and the essential elements of the reference model documented in the standard are provided by this course.

By exchanging their experience with other attendees and taking part in exercises the participants will be enabled to use the standard in their own organisational environment.

Optionally, by taking part successfully in an exam the participants can obtain the qualification "intacs™ certified Provisional Assessor". This certification is required if participants want to partake in assessments compliant with the standard.

The course is exclusively held by experienced assessors and officially certified trainers. This ensures that the course provides knowledge based on practical experience and that the ideas discussed can be put into practice.

## Course Objectives

- Basic principles of ISO/IEC 15504
- The intacs™ scheme – the organisation that provides the worldwide qualification
- The process reference model of ISO/IEC 15504, part 5
- Capability assessment approach
- Assessment process (planning and performing an assessment process improvement)
- Using the standard in day to day work
- Final examination

## Who should attend?

The course is designed for future assessors and team members that are specialised in process assessment and improvement as well as for project managers interested in acquiring a basic understanding and capabilities with regard to process assessment and improvement and intending to obtain an international certification of their knowledge. This certification is required for the partaking as assessor in an official ISO/IEC 15504 assessment.

## Prerequisites

There are no specific prerequisites for this course.

## Related Certifications

This course prepares attendees to take the intacs™ certified ISO/IEC 15504 Provisional Assessor examination.

## Recommended Follow-on Courses

intacs™ certified ISO/IEC 15504 Competent Assessor

## Further Information

The optional exam takes place at the last day of the course. The certification requires active participation in course work. The exam is executed by iSQI and a certification fee will be charged.

